

# Emerging roles of nurses working at psychiatric emergency rooms (PER)

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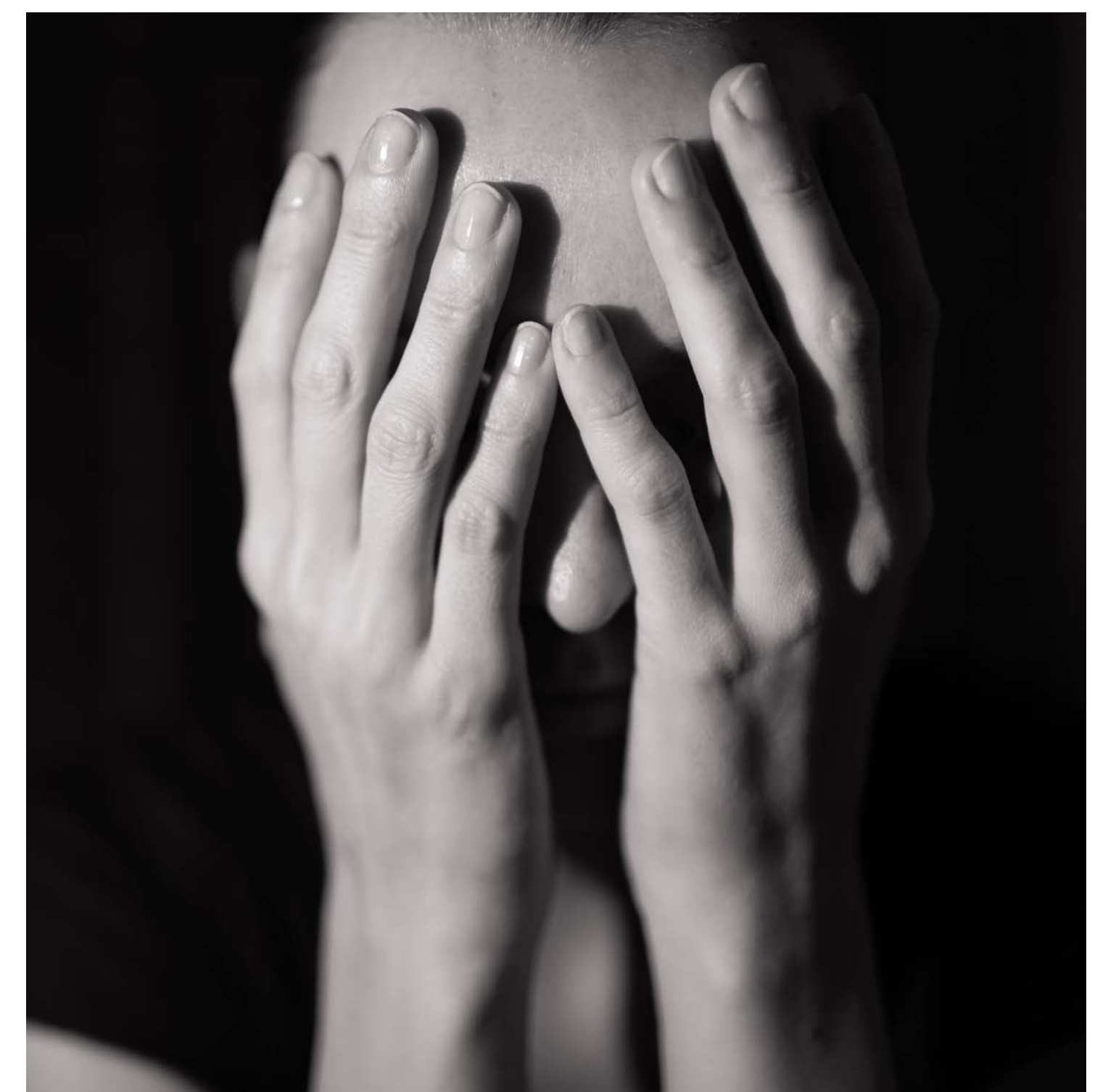
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To establish good contact between the person in care and the psychiatric nurse in a PER setting might be challenging because crisis situations are being handled, and relationships are often brief and not given priority.

Yet, the Health and Medical Service Act states that care should be provided with respect for patients' integrity and self-determination, also promoting good contact between caregiver and care provider.

## Key questions

- How can encounters between the patient and triage nurses at PER be improved?
- How can the patient be empowered by encounters with triage nurses at PER?
- How do triage nurses at PER understand their professional role?



## Design

A qualitative study embedded in a theoretical framework of person-centredness as proposed in Barker's Tidal Model, including a lifeworld perspective.

## Method

Individual semi-structured interviews with triage nurses (n=20) and persons that frequently visit PER (n=20).



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